

Sometimes it's necessary to migrate to a new server; failing drives, equipment upgrade, consolidation, etc. This document will show you how to migrate your existing FileSure configuration, logs, alerts, reports, and scheduled jobs to a new server.

[**Note:** These instructions are for migrating to a new computer with the SAME machine name. If the new server has a different name any slave servers or workstations will not be able to find the new computer and will continue to work in a 'disconnected' mode.]

FileSure stores information in 2 locations:

1. The registry hive **HKEY_LOCAL_MACHINE\SOFTWARE\ ByStorm Software\FileSure** contains the FileSure configuration.

[**Note:** on 64 bit computers the registry key is **HKEY_LOCAL_MACHINE\SOFTWARE\Wow6432Node\ByStorm Software\FileSure**]

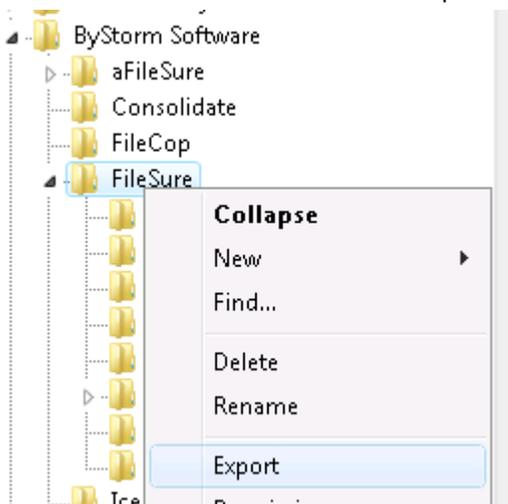
2. The rest of information is stored in the file system in these folders:
 - a. The Alerts
 - i. **C:\Program Files\ByStorm Software\FileSure\Alerts**
 - b. The Reports and Report Jobs
 - i. **C:\Program Files\ByStorm Software\FileSure\Reports**
 - c. The Audit logs
 - i. **C:\Program Files\ByStorm Software\FileSure\LogFiles**

[**Note:** on 64 bit computers the path will be probably 'C:\Program Files (x86)' instead of 'C:\Program Files']

We're going to use a USB drive to move the data.

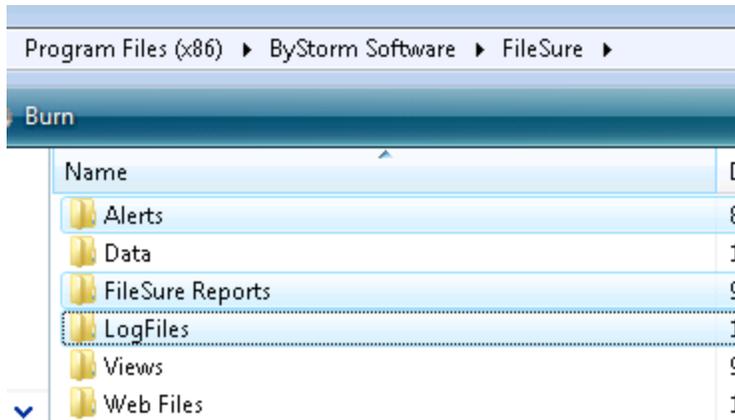
First, on the old server:

1. Stop the FileSure service
2. Insert the USB drive
3. Start RegEdit and navigate to **HKEY_LOCAL_MACHINE\SOFTWARE\ ByStorm Software\FileSure**
4. Right-click on the FileSure hive and click export



5. Save the Hive to the USB drive as '**FileSure.reg**'

6. Use Windows Explorer and browse to the USB drive.
7. Create a folder on the USB drive called '**FileSure Data**'
8. Drag and Drop the 3 folders I mentioned before to the newly created '**FileSure Data**' folder:
 - a. **C:\Program Files\ByStorm Software\FileSure\Alerts**
 - b. **C:\Program Files\ByStorm Software\FileSure\Reports**
 - c. **C:\Program Files\ByStorm Software\FileSure\LogFiles**



At this point, we have backed up FileSure to the USB drive; time to move to the new server.

9. On the new computer, install FileSure
10. After it's installed, stop the FileSure Service
11. Insert the USB drive into the new computer
12. Use Windows Explorer and find the **FileSure.reg** file on the USB drive. When you find it, double click on it to apply it.
13. Navigate to the '**FileSure Data**' folder on the USB drive and copy the 3 folders '**Alerts**', '**FileSure Reports**' and '**LogFiles**' to the FileSure installation folder (e.g. '**C:\Program Files\ByStorm Software\FileSure**') on the new computer.
14. Start the FileSure service.